



We provide the monitoring services.

You provide peace of mind to your customers.

First, we listen to your needs. Then we design, plan, and implement a security monitoring solution that works for you with the right combination of people, processes and technology. Whether your customers need home security, business security, or something more specialized, we can adapt for you so you can give your customers what they want.

Who we are

ComSouth began service in 1913 as Hawkinsville Telephone Company. The company wanted to make the newly evolving telephone technology of the day available to rural markets in south central Georgia.

In the 1970's Hawkinsville Telephone Company became ComSouth, reflecting the company's wider service area and broader service offerings which today includes cable TV, Internet access, wireless and monitoring. The company quickly established a reputation as a forward-looking organization offering state-of-the-art technology.



ComSouth
MONITORING SERVICES



Feel Safe



Feel Secure



Peace of Mind

ComSouth
MONITORING SERVICES



Monitoring Services.

As an alarm dealer, you require fast response times, professionalism and affordability from your monitoring provider. We offer:

- **24 hour dealer access**
- **Customizable dealer programs**
- **Proactive solutions**
- **Advanced Services**
- **UL Certification**



Service Performance.

The ComSouth Monitoring Services team will deliver the highest standard of service in meeting performance objectives, and augment our solutions when needed in order to accommodate your changing needs. We will speak openly and directly to ensure the customer is satisfied with the resolution of issues. Our staff is provided with the training required to deliver the high level of service we pride ourselves on, with an exceptional range of experience that is available 24/7.

Security.

Our parent company, ComSouth Telecommunications, is an important part of our delivery process. Our central station is located in direct proximity to the central office telephone company and is equipped with the latest technological and security standards, thus eliminating phone line concerns faced by other central stations. Our outside plan facility, as well as activity within the central station, is voice and camera monitored to ensure that your data is safe with us. And when your data is safe, your customers' data is safe, with the same level of integrity that we offer you.

Technology.

We operate two integrated software platforms...Dice Corporation, including direct dealer access via the DICE *eLink, and Immix® by SureView Systems.

- **DICE TECHNOLOGY** – This system provides a wealth of information regarding the events of all sites, allowing us to report accurately on all incidents. As a dealer, you can make changes to your accounts, view customer data, view customer history, and enable and disable accounts directly from your PC.

- **Immix Technology by SureView Systems** – This system integrates seamlessly with onsite video systems including video analytics and presents the central station operator with the detailed alarm information. All video images and operator actions are recorded for later assessment and review. We can provide you with a complete and unique solution to your monitoring and video needs.

Stability.

ComSouth Monitoring Services has been operating since 1996 and our parent company, ComSouth, since 1913. With our years of experience in monitoring and communications, and with the most advanced systems to back us up, the stability of ComSouth's service is second to none. We know that attention to detail, no matter how small, can mean the difference between life and death.

Affordability.

ComSouth Monitoring Services are very affordable. We can prove to you the increased value for your dollar through the services, accommodations, and incentives we offer. We understand that your central station's service must be the strongest link in your security chain, but that does not mean that affording those services is out of reach. See for yourself.

Are you offering VIDEO MONITORING?



Video Monitoring is the New Wave of opportunity in the security industry. And while some companies are selling Nanny Cams & Granny Cams - single, cheap, stationary cameras - these systems are extremely limited and rely on the end-user's ability to always have their pda with them and charged up. In addition, single camera systems simply don't provide enough coverage.

Introducing Video Monitoring From ComSouth.

Now you can offer your customer the right "trip" device so that when an event happens, ComSouth will be notified immediately and can take appropriate action. Protect your customers from...

- **Breaches into secured areas**
- **Burglars coming through unprotected ceilings**
- **Water levels rising at an industrial site**
- **Thieves cutting through fences**
- **Suspicious loitering**

...and thousands of other potential security events.

Video Monitoring Saves Time And Money.

The monthly cost for a full-time security guard can be as much as \$5,000. The addition of video cameras and reliable trip devices would cause any activity to send a 'live' video feed to a ComSouth operator, who would then contact either the on-site Guard, another responsible party, or Law Enforcement. A video verified event almost always receives an 'immediate response' from Law Enforcement, often reducing the average 'burglary' responses of 30 minutes or more, to less than 5 minutes.

Call **1-888-426-6768** or email centralstation@comsouth.net for more info.